**NAME**

**ADDRESS LINE ONE**

**ADDRESS LINE TWO**

**ADRESS LINE THREE**

**POSTCODE**

**MOBILE NUMBER**

**EMAIL ADDRESS**

**About you**

1. **What are your main strengths?**
2. **What skills would you like to improve during this apprenticeship?**
3. **What are your hobbies and interests?**

**Education**

**Name of most recent school/college**

**Years attended**

**Qualifications**

**Work experience**

**Training courses**

**Answers to employer questions**

1. **What do you believe makes an effective team?**
2. **Why would you like to work within Customer Service?**
3. **Do you have a learning difficulty, disability or health problem?**

*If yes, please explain*

1. **Is there anything we can do to support your interview?**

*If yes, please explain*